

DLK CASE STUDY

DLK consulted to the Western Cape Provincial Government to provide Strategic Enterprise Architecture Services over a 32-month period.



Provision of Enterprise Architecture Services

CLIENT: THE WESTERN CAPE GOVERNMENT



The Brief

Provision of Strategic Enterprise Architecture Services over a 32-month period, encompassing the whole organisation.



The Solution

Under the auspices of the Enterprise Architecture Project, DLK also delivered services in the following domains: Solutions Architecture, Data Architecture, Technology Architecture, Applications Architecture and Business Architecture).

The Solution Included:

- Developing a coherent enterprise view across all the architecture domains and how the different enterprise architect domains impact each other.
- Develop / facilitate architecture design authority across all the architecture domains and work closely with the various architecture domain owners in crafting, designing and evaluating solutions designs.
- Provide input into the organisation ICT and implementation plans.
- Provide input to the organisation ICT Medium Term Expenditure Committee for budgeting next 3 years.
- Responsible for understanding the organisations strategy and shaping the enterprise architecture to support the strategy and aligning the various domain architectures to achieve the strategic intent.



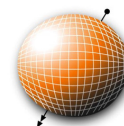
DLK Reflection

The strategic consulting service is ongoing and is starting to yield results and add value. In the Customer Experience environment, a number of Use Cases have been developed and implemented, enhancing the way the province engages citizens.



Work delivered was of a quality standard

Western Cape Government



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A CULTURE OF EXCELLENCE